APPLICATION FILE

Mathieu Guastella

IT, Digital & Technology Consultant

Roles	Sectors
CxO	Telecom/Communication
Service Delivery Manager	Public/Government / EU
Program Manager	Health / Medical / Pharma
Project Manager	Banking
Digital Transformation Manager	Automotive / Industries
Strategic Technology Advisor	Utilities
Digital Marketing Manager	Advertising / Medias

More details of my profile on **mat.be**.

Application File

Edition 10.4.2 reviewed in **January 2024**

➔ Latest version available in multiple languages and formats online on **mat.cv**

Mathieu Guastella

mat.be
mg@nanobe.be

Subject: Looking for a multi-skilled, self-learning, dynamic and efficient expert with 24 years of experience and strong communication skills who could both advise and supervise? Look no further!

Dear Madam, dear Sir,

Hereby I send you my application.

My successful professional experiences have given me the opportunity to develop my natural dynamism, curiosity, determination and enthusiasm to succeed in what I have undertaken. I have thus been able to gain rich and clear ideas about internal business processes, their needs and the financial means necessary for their performance.

After several experiences as IT Manager in different companies, I worked as Consultant, then as Project and Program Manager then as Chief Delivery Officer, which makes a total of 24 years of real experience in that domain. My assignments having been carried out in very diverse sectors, I also have a lot of experience in very different sectors such as advertising, the media, telecom, banking or even the health sector. My references and letters of recommendation in the appendix will tell you more.

As you will see on my Curriculum Vitæ, I am not limited to the skills described above. Indeed, I am also able to meet a lot of needs, and my versatility has always allowed me to be quickly integrated into an existing team.

This desire to bring my own contribution to your company encouraged me to submit a spontaneous application. Convinced that a motivation letter cannot fully describe my personality and skills, I would like to meet you in order to show how motivated I am. You will find my next availabilities as well as the possibility of making an appointment on mat.be/meet.
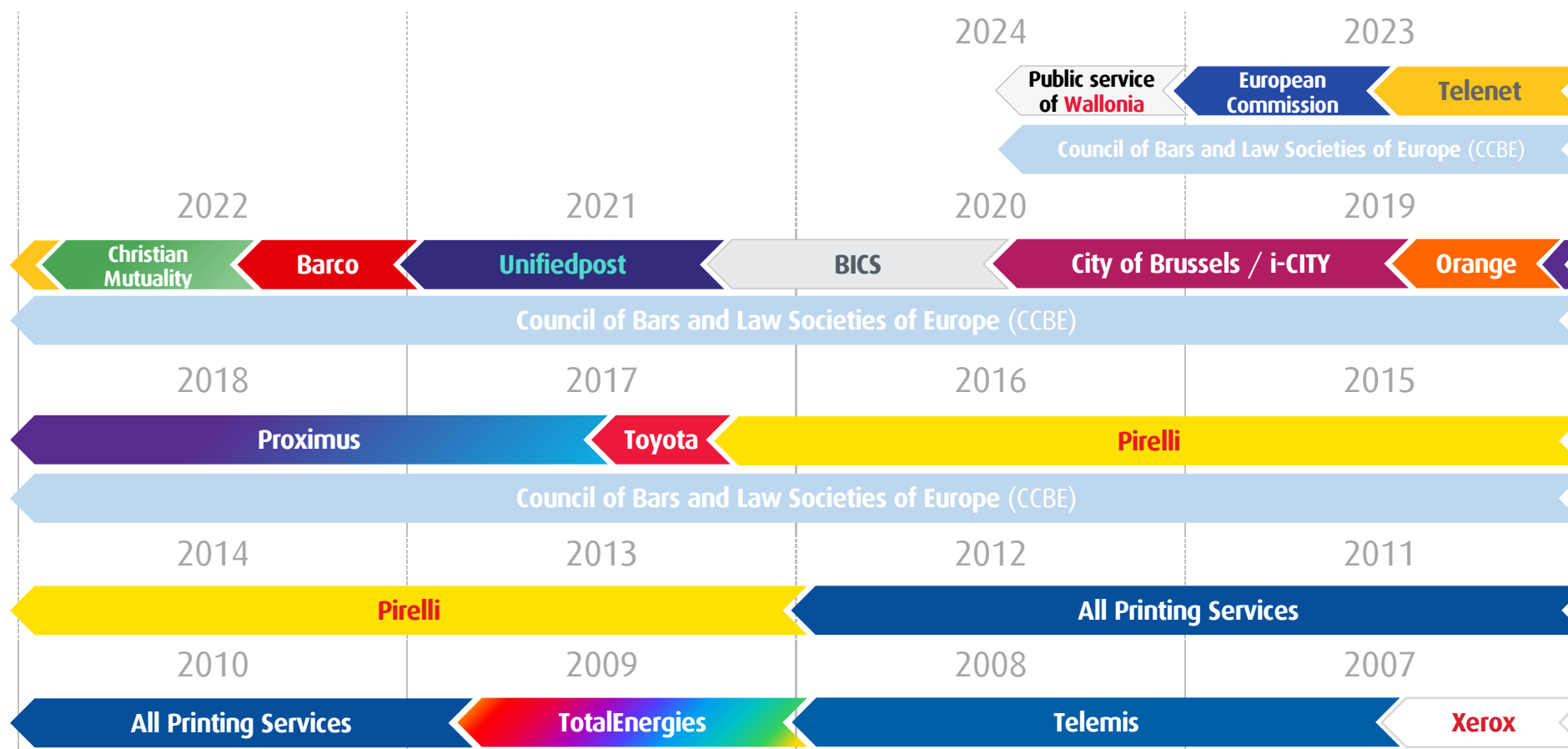
Yours sincerely,

Mathieu Guastella

Visual Overview Reviewed in January 2024

2024   **2023**

Public service of Wallonia | European Commission | Telenet

Council of Bars and Law Societies of Europe (CCBE)

2022   **2021**   **2020**   **2019**

Christian Mutuality | Barco | Unifiedpost | BICS | City of Brussels / i-CITY | Orange

Council of Bars and Law Societies of Europe (CCBE)

2018   **2017**   **2016**   **2015**

Proximus | Toyota | Pirelli

Council of Bars and Law Societies of Europe (CCBE)

2014   **2013**   **2012**   **2011**

Pirelli | All Printing Services

2010   **2009**   **2008**   **2007**

All Printing Services | TotalEnergies | Telemis | Xerox

Curriculum Vitæ Reviewed in January 2024

I. Presentation

Mathieu Guastella

Belgian, Italian - Married, ~43 y. old

Born on 24 March 1981 in Belgium

Lives in 1380 Lasne, Belgium

E-MAIL	mg@nanobe.be
WEBSITE	mat.be
LINKEDIN	mat.be/linkedin
MOBILE	+32 495 10 10 11

II. Skills, in short

· Communication · Enthusiastic · Analytic spirit · Professionalism · Rigor · Positivity ·

For further details, see point IV.

III. Personality

Indicator MBTI :   Executive / ESTJ-A

Indicator Enneagram :   Type 3w2 / Chameleon

Emotional intelligence quotient (EI) :   276 [0-288] / Very high

IV. Experience

— LAST MISSIONS —

Public service of Wallonia (SPW)   Regional administration

POSITION	**Cross-functional Project Manager**
DIVISION	SPW General Secretariat
DEPARTMENT	SPW Digital
PERIOD	Since January 2024
LOCATION	NAMUR, BELGIUM
	MONS, BELGIUM
	LIEGE, BELGIUM

CONTEXT

Supervision and coordination of project managers in charge of the implementation of new technologies and the move to 5 new sites in Wallonia by integrating IT, real estate and furniture aspects.

PROJECTS
- Scope of the mission :
  - ✓ IT Equipment
  - ✓ Real estate
  - ✓ Furniture
  - ✓ Telephony
  - ✓ Videoconferencing
- Sites :
  - ✓ Namur Cauchy
  - ✓ Namur Crosspoint

- ✓ Namur Capsud
- ✓ Mons Renouv'O
- ✓ Liège Paradis
- Responsabilities
  - ✓ Expertise required in special IT, audiovisual, and electricity techniques.
  - ✓ Planning, alignment of works, and management of services throughout the life cycle of premises and equipment.
  - ✓ Stakeholder management and change coordination.
  - ✓ Supervision of the teams involved.
  - ✓ Definition of "business cases" and expected benefits.
  - ✓ Supervision of all phases of the project.
  - ✓ Respect for SPW governance and project management methodology.
  - ✓ Risk analysis and proposal of measures.
  - ✓ Lessons learned based on project experience.
  - ✓ Progress reports and annual activity reports.
  - ✓ Privileged point of contact for requests for advice and support related to IT services.
  - ✓ Drafting of standards and requirements.
  - ✓ Monitoring of execution, quality control, and compliance with technical requirements.
  - ✓ Regular professional contact with internal and external customers to understand their needs and formulate avenues for optimization.
  - ✓ Direct supervision of 5 project managers
- Report directly to the General Manager

TAGS `Workspace` `VoIP` `Teams` `Videoconference` `Office` `Migration` `Waterfall` `Government` `Public tender` `Security`

European Commission   European Government

POSITION **Senior Project Manager**
DIVISION DG TAXUD - Taxation and Customs Union

PERIOD From September 2023 till January 2024

LOCATION BRUSSELS, BELGIUM

PROJECTS
- Projects:
  - ✓ Import Control System 2 (ICS2) implementation
    - ✓ Common Repository (CR)
  - Shared Trader Interface (STI)
- Role & responsibilities
  - ✓ Manage and follow up a set of projects in some or all their life cycle phases: inception, elaboration, construction and transition; during the software development cycle of the plan, to manage and follow up some or all activities (architecture, specifications, development, tests;
  - ✓ Enforce the quality delivery of the project according to the agreed schedule;
  - ✓ Report on the project status, escalate issue;
  - ✓ Support DEV team and Business Team by translating business needs into IT Requirements;
  - ✓ Produce and/or review documents and deliverables from contractors or other project stakeholders as well as provide suggestions for service, procedures or methodology improvements.

TAGS `EU` `Legal` `API` `Development` `Security` `Waterfall` `IFPUG` `International`

Telenet   Telecom & television provider

POSITION **Senior Program Manager**

DIVISION	Technology, Innovation & Operations
DEPARTMENT	Business Navigation Team / Project Management Chapter

PERIOD	From November 2022 till August 2023
LOCATION	MECHELEN, BELGIUM

CONTEXT

Strengthen the project team by improving the communication, governance, structure of collaboration and planning & dependencies consolidation.

See recommendation letter below.

PROJECTS
- 5G Core rollout (Including 5G stand-alone)
  - ✓ Packet Core (Including Tadaam capacity increase)
  - ✓ Telco Cloud
  - ✓ SDM (HLR+HSS+UDM)
  - ✓ Lifecycle Automation & Test Automation
  - ✓ Security
- Involved departments :
  - ✓ TIO — Technology, Innovation & Operations
  - ✓ C&I — Cloud & Infrastructure
  - ✓ I&E — IT & Engineering
- Coordination of international external vendors
  - ✓ Nokia
  - ✓ Google Anthos
  - ✓ Ericsson
  - ✓ HP Enterprise (HPE)
  - ✓ vmWare
- Responsabilities
  - ✓ Proposal and implementation of a new governance and structure
  - ✓ Deliverables revision & consolidation
  - ✓ Transversal communication
  - ✓ Organization of internal and external Steercos
- Methodology
  - ✓ Telenet Agile Way of Working (TAWoW)
  - ✓ Working in Agile Squads
- Team leadership
  - ✓ Supervising 4 projects managers
  - ✓ Reporting to Chief Product & Technology Officer

TAGS `5G` `vmWare` `Google Anthos` `Agile` `C-Level` `International` `Security`

Christian Mutuality   Healthcare mutuality & Social secretary

POSITION	**Service Delivery Manager**
DEPARTMENT	ICT

PERIOD	From May till November 2022
LOCATION	BRUSSELS, BELGIUM

CONTEXT   Reinforcement of management until transfer to a permanent role.

PROJECTS
- Development of the vision
- xRM (Integrated CRM)
  - ✓ Oracle CRM Migration
  - ✓ Global roadmap vision
  - ✓ Agile methodology
- OCT (Omni Channel Tool)

- ✓ Multichannel call-center integrated solution (calls, recordings, e-mail, chatbot, social network, …)
- ✓ Managing 35 000 calls/year
- ✓ External vendor integration (Genesys, Siebel, Verint, Calabrio, Clarabridge, Digitalflow, Amazon Connect…)
- ✓ Synergies with bpost and KBC
- 5,5M total managed budget
- People management
  - ✓ 70 employees
  - ✓ Hirings and dismissals in Belgium and abroad
  - ✓ Timesheet approval
  - ✓ Holidays management
  - ✓ Evaluation & progress (Berenschot methodology)

TAGS   `HR` `CRM` `VoIP` `Agile` `Development` `Infrastructure` `Public tender`

Barco — Medical devices & Images processing

POSITION   **IT Program Manager**
DEPARTMENT   Strategic Initiatives / CDIO Organization

PERIOD   From December 2021 till April 2022
LOCATION   KORTRIJK, BELGIUM

See recommendation letter below.

CONTEXT
Temporary replacement of employee being there for 10 years until they find a permanent profile.

PROJECTS
- Digital Engagement:
  - ✓ CRM 2.0 - Migration from SAP CRM to SalesForce
- Corporate functions:
  - ✓ E2E Service (moving functionalities from SAP CRM & SAP ERP to SAP ECC)
- Data:
  - ✓ ODS - Operational Data Store (SAP ECC, SAP BYD & SalesForce to Azure)
  - ✓ BI - SAP EWM
- Logistics & Manufacturing
- Infrastructure & Operations
- Reporting to CDIO (Chief Digital & Information Officer)

TAGS   `SAP` `SalesForce` `CRM` `BI` `API` `Azure` `Security` `Agile`

Unifiedpost — Digital Bank

POSITION   **Chief Delivery Officer**
DEPARTMENT   Payments

PERIOD   From March till November 2021
LOCATION   LA HULPE, BELGIUM
                TIMIȘOARA, ROMANIA
                BUCHAREST, ROMANIA
                CLUJ-NAPOCA, ROMANIA
                WARSAW, POLAND
                HỒ CHÍ MINH, VIETNAM

CONTEXT
Creation of the Delivery department by splitting the Product dept after the IPO followed by handover to a permanent employee.

PROJECTS

- Acting as Service Delivery Manager, Team Leader & PMO
- Steering of the global delivery roadmap
  - ✓ PowertoPay — Online Payment Services
  - ✓ OCS — Online Collection Services
  - ✓ itspaid
  - ✓ CAF — Capture and Forward
  - ✓ IBIS — IBAN Payments Accounts
  - ✓ PXG — PSD2 XS2A Gateway
  - ✓ Albatros — Onboarding, Customer Due Diligence & Provisioning
  - ✓ Banqup / Billtobox / Banqware
  - Leading international teams at Program & HR level composed by :
  - ✓ 8 Delivery Managers
  - ✓ 8 Architects
  - ✓ 58 Developers
  - ✓ 15 Testers
- HR Sourcing
- Reporting directly to the CEO
- Working with international external vendors

TAGS `HR` `C-Level` `Banking` `Agile` `Development` `International` `Security`

BICS International roaming provider

POSITION **Program Manager**
DEPARTMENT Corporate Programs & Processes / Service Platform & Solutions (CPP/SPS)

PERIOD From June 2020 till April 2021
LOCATION BRUSSELS, BELGIUM

See recommendation letter below.

CONTEXT Replacement of a woman on maternity leave, and then of a second.

PROJECTS
- Portfolio Management
- Roaming Evolution Program
  - ✓ Roaming platform deployment
  - ✓ Business Roaming Trading Tool (RBMT/ROAMT)
  - ✓ MVNE
  - ✓ Roaming OSS/BSS roadmaps
- IoT
  - ✓ Direct IoT discount management
  - ✓ Tomia
  - ✓ Topaz
- Roaming Domain
  - ✓ 1-2-1 IMSI Mapping implementation (light, full & capacity increase solutions)
  - ✓ 5G NSA support for Xsphere
  - ✓ VoLTE
  - ✓ Generic Pricing Tool (GPT)
  - ✓ Instant Roaming (IR)
  - ✓ Productization NB-IoT and LTE-M
  - ✓ Amazon Marketplace (AWS) & Microsoft Azure integration
  - ✓ Signa software conversion to ReactJS
  - ✓ OC Roaming peering agreement with Orange

TAGS `5G` `Agile` `Waterfall` `Development` `International` `Security`

City of Brussels / i-CITY Government

POSITION **Digital Transformation Program Manager**

| PERIOD | From July 2019 till March 2020 |
| LOCATION | BRUSSELS, BELGIUM |

CONTEXT

Proximus won the public tender and contacted me back since I have made a similar work for them 5 months before.

PROJECTS

- Digital Transformation Program NWoW (New Way of Working)
  - ✓ Migration to Skype for Business, Teams, Office 365 & Windows 10
  - ✓ Unified Endpoint Management
- Support each department of the city as internal customers to
  - ✓ Implement the planning
  - ✓ Facilitate the integration
  - ✓ Consolidate and organize the required data
  - ✓ Inform and validate governance with each stakeholder
  - ✓ Communicate with impacted end users
- Develop tools and improve process to
  - ✓ Apply lessons learned
  - ✓ Optimize communication
- Coordinate the technical team during each migration phase
- PMO role

TAGS `Workspace` `VoIP` `Teams` `Windows` `Office` `Migration` `Waterfall` `Government` `Public tender`

Orange European telecom operator

| POSITION | **Domain Manager IT, Telco & Billing Systems** |
| DEPARTMENT | Customer Factory |

PERIOD	From March till July 2019
LOCATION	EVERE, BELGIUM
	CHIŞINĂU, MOLDOVA

PROJECTS

- Mediation Domain
  - ✓ Transition from ADMS services supplier TechMahindra (India) to Orange Moldova (Moldova)
  - ✓ Knowledge transfer & training sessions management
  - ✓ CDR transformation and aggregation
  - ✓ Operating & Working Level Agreement definition
  - ✓ Steerco presentation(C-Level)
- Revenue Assurance Revamp
  - ✓ Analytical audit data

TAGS `HR` `OSS` `BSS` `CDR` `Billing` `Training` `Waterfall` `Agile` `International` `Security`

Proximus National Belgian landline phone, mobile and digital services

POSITION	**Program Manager Digital & Collaborative Workplace, IT & Telco**
DEPARTMENT	Architecture, Roadmap & Project Management (ARP)
PROGRAM	Telecom, IT, Digital Workplace & Collaborative Workspace

See recommendation letter below.

| PERIOD | From September 2017 till February 2019 |
| LOCATION | BRUSSELS, BELGIUM |

PROJECTS

- Digital Transformation Program
- Migration from Cisco to Skype for Business
- Implementation of a new Intranet platform: #WAP (We Are Proximus)

- - Integration of OASE as data provider
    - ✓ Based on the Jive platform in partnership with the parent company Aurea
- Implementation of marking, classification and encrypting solutions for documents and e-mails
    - ✓ Microsoft AIP/RMS based on Microsoft Azure AD authentication mechanism
    - ✓ For Office 365, Sharepoint & OneDrive
    - ✓ Management of data sharing with external partners
- Audio, Video et Videoconference (AV/VC) solution deployment
    - ✓ Cisco Spark & Room Kit, Crestron AM101, Mercury & AirMedia
    - ✓ Wireless systems
- Migration to Office 365, Windows 10 & Microsoft Teams
- Proximus TV
    - ✓ Streaming services integration
    - ✓ Internal & external stakeholders management
- SmartOffice Implementation
    - ✓ Collaborative space and meeting rooms with real-time availability management
    - ✓ IoT & Lora sensors used for optimization of meeting rooms and collaborative workplace
    - ✓ In partnership with MapIQ
    - ✓ Counting of floors occupancy using smart cameras.
    - ✓ Integration of a virtual remote access based on the Awingu platform
    - ✓ Migration from Citrix & VNI environments
- Implementation of the cybersecurity policy
- Implementation of a video broadcasting video
    - ✓ Based on Microsoft Stream
    - Implementation of SMS routing to fix numbers
        - ✓ In collaboration with BICS
    - Extended Implementation of these projects:
        - ✓ Proximus SA
        - ✓ Proximus Group: BICS, Telindus, SpearIT, Scarlet, Skynet iMotion Activities, Unbrace, ConnectImmo, Be-Mobile, Tango, Davinsi Lab, Codit, …

TAGS `Workspace` `Migration` `Teams` `Office` `Windows` `Security` `Training` `Videoconference` `Waterfall` `Agile`

Toyota Motor Europe — Car manufacturer

POSITION	**Project Manager Telematic & Multimedia**
DEPARTMENT	Business Strategy
PROGRAM	Connected Car

See recommendation letter below.

PERIOD	From March till September 2017
LOCATION	EVERE, BELGIUM
	MUNICH, GERMANY
	DÜSSELDORF, GERMANY

PROJECTS
- Toyota Supra 2019 (A90) connected services
    - ✓ Learning of technology integration with BMW manufacturer
    - ✓ Negotiation of after-sales maintenance needs
- Implementation of E-Call for the European market
    - ✓ Negotiation with telephone operators
    - ✓ Acquisition of 1M SIM cards from Vodafone
- Development of a fleet traceability system for the insurance market
    - ✓ Definition of technical needs and facilitation between business and engineers
    - ✓ Development of equipment to collect data

TAGS `Industrial` `Legal` `Negotiation` `Procurement` `Process` `International` `Waterfall`

Council of Bars and Law Societies of Europe (CCBE)

European association of lawyers for the promotion of law and justice

POSITION   **Strategy & Technology Advisor**
PERIOD   Since 2015

See recommendation letter below.

PROJECTS
- Implementation of a new file server
- Deployment of an antivirus solution
- VoIP telephony migration
- Migrating emails from Exchange to Office 365
- Implementation of Skype for Business
- Archiving solution with OCR
- Migrating Skype for Business to Microsoft Teams
- Maintenance of the IT equipment including server and infrastructure

TAGS   `EU` `Legal` `Strategy` `Negotiation` `Procurement` `Process` `International`

Licence Plate Belgium   Web site of Belgian customized licence plate

POSITION   **Founder & Full stack developer**
PERIOD   Since 2014

PROJECTS
- Database design, setup and management
- PHP, CSS, HTML, Javascript, Ajax, …
- Automatic licence plate recognition (ALPR)
- Licence plates generator

TAGS   `Development` `Legal` `PHP` `HTML` `CSS` `PDF` `Bootstrap` `Framework` `Agile`

Pirelli   Tyre manufacturer

POSITION   **ICT, Digital & Marketing Development Manager**

PERIOD   From January 2013 till January 2017
LOCATION   BRUSSELS, BELGIUM
PROJECTS
- Implementation of the EDI protocol
  - ✓ In order to allow digital transactions
- Telephony migration
  - ✓ Implementation of Cisco solutions
  - ✓ Call Center management using Genesys et interconnections with SAP
- Automation of the pricing system
- Windows migration (clients and servers)
- Implementation of the national commercial website
- Marketing campaign management
- Implementation of Microsoft Dynamics CRM
- Supervision of the office relocation
  - ✓ IT
  - ✓ Connection technology
  - ✓ Telephony
  - ✓ Security systems

TAGS   `IT` `Marketing` `Administration` `EDI` `API` `XML` `Dynamics` `Event` `International` `Security`

— PREVIOUS MISSIONS —

All Printing Services   Press, printing and copies

POSITION **Project Manager**
PERIOD From November 2009 till December 2012

PROJECTS
- Development of a complex price calculator
- Solution for transferring daily bank data between various points of sale to the head office
- Development of an SMS notification system
- Implementation of a telephone central system with a personalised welcome menu
- Process optimisation
- Migration of Office 365

TAGS `Development` `Infrastructure` `PHP` `HTML` `CSS` `PDF` `SMS` `FAX` `Agile`

TotalEnergies — Lubrification and distribution of petroleum products
POSITION **Project Manager**
PERIOD In 2009

PROJECTS
- Supervision of the development of a real-time oil barrel price diffusion system
- Information interfacing for different media (web, TV, ...)
- Deployment of the solution in the 9 call centers in Belgium

TAGS `Development` `Infrastructure` `Marketing` `IIS` `HTML` `CSS` `International`

Telemis — Medical imaging solutions
POSITION **Project Manager**
PERIOD From 2007 till 2008

PROJECTS
- Access security by authentication via RSA SecurID
- Implementation of a for material management and logistics follow-up
- Monitoring of customer sites

TAGS `Medical` `IT` `Security` `Procurement` `Development` `Infrastructure` `International`

Xerox — Imaging and printing solutions
POSITION **After-Sales Manager**
PERIOD From 2006 till 2007
PROJECTS Supervision of material implementation projects with customers
TAGS `Infrastructure` `IT` `Security` `SMTP` `DNS` `DHCP` `VLAN` `Network` `Integration` `International`

— OLDER MISSIONS —

Cando — Event organisation
POSITION **Project Manager**
PERIOD From 2005 till 2007
PROJECTS Network management of 200+ computers and Windows migration.

Mondo Chemicals — Chemical production
POSITION **Project Manager**
PERIOD From 2004 till 2005
PROJECTS Supervision of offices relocation, migration, installation of security cameras, telephony, ...

European Patent Office — European office of patent registration and regulation
POSITION **Project Manager**
PERIOD In 2004

Projects	Organisation and supervision of international events

Solid Partners — Consulting in Business Intelligence

Position	**IT Manager**
Period	From 2002 till 2003
Projects	IT maintenance, migration of servers, customised developments, …

Nanobe Corporation — Telecom and IT consulting

Position	**Founder / CEO**
Period	Since 2002
Projects	Corporate consulting, outsourcing

Complete list of [customer references](#) in attachment.

Field Resource — Field services for advertising placement
Alizé Média — Advertising management
Mood Media — Commercial audio broadcasting
Publiroll — Advertising management

Position	**IT Manager**
Period	From 2000 till 2002
Projects	Installation of servers & domain, administration, help desk, webmaster, …

V. Skills, in details

Although these skills may be quite different, each was carefully studied and actually implemented on various occasions, and not quickly read.

Soft skills
- Excellent interpersonal and communication skills
- Entrepreneurial attitude
- Solution & action oriented
- Diplomatic, flexible and team player
- Ability to convince
- Ability to work with executives
- Client Minded & Focus
- Capacity to gain trust and confidence
- Create climate where people feel motivate
- Capable to have a good strategic overview
- Capable to focus on the means to action to reach the objectives

Project Management
- Agile, Scrum, Waterfall, Prince 2, …
- Microsoft Project, PlanView, Rapid, …
- Jira, Trello, Confluence, Asana, Wrike, ClickUp, Monday, Aha!

Network
- PC, Mac, Qnap, Synology, Unifi
- Servers : Windows Server, Exchange Server, Mac OS
- Virtualization: Hyper-V, vmWare Workstation, ESXi, vSphere, Cloud Computing
- DNS, DHCP, Load-balancing
- PXE Boot, Automated deployment, Group Policies

Web
- PHP, HTML, CSS, ASP
- Web Services, AJAX, API, EDI, EDI Wheel, Geolocalisation, Traduction
- jQuery, Prototype, Scriptaculous, MooTools, LightBox, Bootstrap…
- WordPress, SugarCRM, Joomla, Drupal
- Microsoft Azure, Amazon Web Services (AWS), Google Cloud Platform (GCP)

Database
- PowerBI, PowerQuery, SAP, CRM, SalesForce, Access
- MySQL Server, SQL Server
- Reporting, Geo-marketing

Security
- Firewall, routeur, VPN, IT Forensic
- Dual-factor authentication, RSA SecurID
- Data backup, redundancy, load balancing
- IP cameras, badging systems
- NTFS, Encrypting WEP, WPA, AES/Rijndael 256

Graphics & Multimedia
- DreamWeaver, Illustrator, Photoshop, Light Room, InDesign, Final Cut Pro, Plex Media Server

Programming
- PHP, JavaScript, Visual Basic, VBA

Automation
- IA, Chatbot, ALPR
- AutoMate BPA Server, Mozenda, Scripting divers

Telephony
- Lynk, Skype for Business, Teams
- Cisco Unified Communications, Siemens Manager C & E, HiPath, Alcatel VMS, Forum
- Mediation, VoIP, Fax, SMS

VI. Education

YEAR	ACQUIRED	EVENT / ORGANIZATION
2023	IT Security	European Commission / QA5 Security Team
	Leading with a Heavy Heart	Kat Cole / PMI
	Leading with Vision	Bonnie Hagemann / PMI
	Interpersonal Communication	Dorie Clark / PMI
	The foundations of Machine Learning	Vincent Isoz
	Generative AI learning path	Google Cloud Skills Boost
2022	Microsoft Teams Calling	Microsoft / Proximus
2021	Develop your emotional intelligence	Jean-Marc Pairraud / PMI
	Communicate with diplomacy and tact	Jean-Marc Pairraud / PMI
	The foundations of communication	Rudy Bruchez / PMI
	The foundations of NLP	Rudy Bruchez / PMI
	Porsche Track Experience — Warm-up training	Porsche Experience / RACB
	The foundations of blockchain	Jonathan Reichental
	Design and implementation of cryptography	Mike Chapple
	Microsoft Teams & Calling	Microsoft & Proximus
2018	IoT – Internet of Things	Proximus Corporate University
	GDPR	Proximus Corporate University
	Agile	Proximus Corporate University
2017	Rapid	Proximus Corporate University
	Jira	Proximus Corporate University
	SunShine	Proximus Corporate University
	Permis de conduire véhicules prototypes	Toyota Motor Europe / RACB
	Apple Certified Professionals APPL272872	Apple
2015	Microsoft Office 365	Microsoft
	Migration and maintenance training.	
	Microsoft Office 2016	Microsoft
	Microsoft Windows 10	Microsoft
2014	Microsoft Dynamics CRM	Avanade
2013	B2B	Pirelli
	EDI	Pirelli
2012	MacOS Lion	Apple
	Final Cut Pro	Apple
2011	Windows 8	Microsoft

2010	Cloud Computing	Microsoft
	Virtualization & Managed Storage	Dell
	Strategic deployment training	
2009	Virtualization	Intel
	Installation and maintenance training	
2007	Xerox Integrator Knowledge	Xerox Knowledge Center
	Installation and integration training on Xerox copiers, fax and scanners devices	
2006	Storage & Backup Solutions	Symantec Knowledge Session
	Storage and backup solution training	
2005	Future Technologies for a Better World	Microsoft Research Academy
	Study of the emerging technologies and their possible implementations	
	Siemens Manager C & E	Siemens Formation Center
	Complete management of the Siemens HiPath telephone exchanges	
2004	Exchange Server 2003 On The Road	Microsoft Developper Network
	Mastering Windows Server 2003	Microsoft TechNet
2003	Improvisation & Communication	Ligue d'Impro
	Business-oriented theatrical improvisation & communication	
	Inside Microsoft Exchange Server 2000	Microsoft TechNet / MSDN
	Microsoft .NET	Mobility & Servers .NET/2003
2000	Microsoft Certified System Engineer (MCSE)	New Horizons
	MCSE Microsoft Official Curriculum 1560	
1999	Administrator and technician for PC, Network	Cefora
1998	Graduate in Computer programming	ISFCE
	English UF-2	ISFCE
1997	Graduate in Management & Accounting	Institut Saint-Adrien
1995	Economic Sciences & Latin	Institut Saint-Louis
1994	Economic Sciences & Latin	Collège La Berlière

VI. Expression

LANGUAGE		UNDERSTANDING	WRITING	DICTION/PRONUNCIATION
French	Mother	Proficiency (C2)	Proficiency (C2)	Proficiency (C2)
English	Professional	Proficiency (C2)	Proficiency (C2)	Proficiency (C2)
Dutch	Academic	Intermediate (B1)	—	Elementary (A2)
Italian	Paternal	Upper intermediate (B2)	—	—

A1 Beginner · A2 Elementary · B1 Intermediate · B2 Upper intermediate · C1 Advanced · C2 Proficiency

VII. Leisure

Travel (57 countries), gastronomy, theatre, music, painting, photography, skiing, padel tennis, socializing, etc.

References

- 3Dimensions
- Aarixa
- A Hermes
- A3ACube
- AC Assur
- Actel Direct
- AC-Telecom & Security
- Aksys Computers
- Alizé Média
- All Printing Services
- Alvos
- Ambassade d'Espagne en Belgique
- ASM Belgium
- AMD
- Annie Neumark & Associates
- Arena IT Solutions
- Artecom Production
- Ascofin
- AssuClean
- Aux Armes de Bruxelles
- Baby Paradise
- Baltus Consulting
- Barco
- Base
- Basilicum
- Bati PBM
- BatiSoft
- BMW
- BCD Express
- BDM Express
- Benelux Investment
- BICS (Belgacom International Carrier Services)
- Bio-Etna
- Blue Planet Promotion
- Bosch
- Brussels Lawn Tennis Club
- BSH Group
- Cando
- Carrefour
- CECE
- Centre Ricco-Ligot
- Century21 Groupe Agimo
- Cepac Alumni
- Cerix
- Cerix Luxembourg
- Château de la Hulpe
- Chembo Professional
- Clixite Communication
- Col-Vert
- Commor
- ComputerLand
- Conseil des Barreaux Européens (CCBE)
- Consultis Partners
- Coordination Environnement (COREN)
- Copyland
- Cowi Belgium
- Crins & Merckx
- Crono
- Datas Pilot
- D Copy
- Dederichs
- Defimedia
- Demonstr8
- Digitec Solutions
- Draym Development
- DTV Automotive Consulting
- EASA - European Aviation Safety Agency
- Easynet
- EDM Immo
- Electrolyse Belge Epewe
- EM Create Concept
- EPO - European Patent Office
- Ericsson
- Espace Moselle
- Euro Coop
- Exell Business Solutions (Maxima)
- Falk & Ross
- Fasska
- Fidusud
- Field Resource
- Filigranes
- FRA Belgium
- Frabelux
- Freshline
- Frezza
- G Consult
- G. Danneels
- Gesti-Conseils & Partners
- GM Management
- Google
- Graphoprint Services
- Groupement Européen de Producteurs de Verre Plat
- Groupe Mensia
- Harvey Nash
- Hoche, Demolin & Brulard
- Hôtel Métropole
- HPE
- i-CITY
- IC Intracom
- ID All Services
- Informat
- ING
- Insert
- Institut National de la Santé et de la Recherche Médicale (INSERM)
- Institut Saint-Louis
- Instituto Cervantes
- Integrated Human Resources
- International Fiscal Agreement
- IOTA Production
- ISC Intelligence
- J. Burnay Consulting
- Joly Frais
- Kid's Computer Club
- KLS International
- La Fourmi
- Le Château de Clémentine
- Le Château de La Hulpe
- Les Fleurs Anne Duchateau
- Les Grottes de Han
- Lesuco
- L'Instant Gourmand
- Loona Star
- Losange
- Maison d'Accueil l'Ilot
- Martens Energie
- MatchTech International
- Mauser Office
- Media Enterprises Group
- Microsoft
- Mister Copy
- MNC Consul
- Mondo Chemicals
- Mood Media
- Mottet & Associates
- Mutualité Chrétienne
- Net-Consult
- Networkers
- NEYI Finance
- Nimf
- Nokia
- Normecom
- Normelec
- Now.be
- Nuru Telecom
- Nutons
- O Design
- Orange
- Panos
- Paramedica Center
- Partner 2000
- PH Com
- Pirelli
- Procon Event Engineering
- ProGenosis
- Productor
- Promodec
- Proximus
- Proximus SpearIT
- PubliProx
- Publiroll
- Puces & Souris
- Ravio
- Rayan Telecom
- Renchon, van Caster & Associés
- Rentic
- Rideaux Janine
- RN Company
- Q8
- SAPEC
- Scheers Publicité
- Sentinel
- Siemens
- SnapShot
- Sogesma
- Solid Partners
- Solvay
- Spirit Promotional Clothing
- Sylves
- Telemis
- Telenet
- Thaï Tourism and Trade Development
- Title Films
- To Be One
- Total
- Tour & Taxi Project
- Toyota Motor Europe (TME)
- Traffic
- Trait pour Trait
- Unifiedpost Group
- Université Libre de Bruxelles (ULB)
- Vacances Vivantes
- Verizon
- Ville de Bruxelles
- Vodafone
- VO Publishing
- World Way
- Wouters Invest
- Xagil
- Xerox

Recommendation letters

Recommendation letter

Mechelen, June 2023

To whom it concerns,

I am pleased to compose this letter of recommendation for Mathieu Guastella, who served as the Senior Program Manager at Telenet. I had the privilege of closely collaborating with Mathieu during his tenure, and I am delighted to affirm his exceptional abilities and significant contributions.
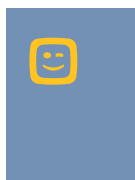
Mathieu skillfully oversaw the implementation of the multi-track 5G Core Program, demonstrating remarkable proficiency in managing a team of project managers. His adept coordination and flawless execution across various program tracks were instrumental in achieving success. Moreover, Mathieu's ability to cultivate strong relationships with both internal departments and external stakeholders such as Google, Nokia, Ericsson, vmWare, HP Enterprise, and others greatly influenced the program's positive outcomes.

One of Mathieu's notable strengths lies in his exemplary leadership skills. He brought structure, alignment, and transparency to the program, ensuring that decision-makers were well-informed. Mathieu's concise and comprehensive reporting to C-level management provided a clear understanding of the program's progress and accomplishments.

Additionally, Mathieu's proactive approach in setting priorities, identifying dependencies, and anticipating potential obstacles enabled him to effectively address challenges in a timely manner. With his strategic thinking and meticulous planning, he ensured the program remained on track, even when faced with unforeseen circumstances.

Based on Mathieu's outstanding performance, I wholeheartedly endorse him for any role that demands a dedicated and accomplished professional. He possesses invaluable expertise, exceptional leadership abilities, and an unwavering commitment to excellence. Please feel free to contact me if you require any further information or have specific inquiries.

Sincerely,

Ioan Voicu
Operational Readiness Manager
Operational Readiness and CSI
ioan.voicu@telenetgroup.be
+32 483 54 13 45
Telenet, Liersesteenweg 4, 2800 Mechelen

RECOMMENDATION LETTER
DATE March 2022

FROM
Philippe Verlinde
philippe.verlinde@barco.com
T +32 56 23 32 11
M +32 476 46 70 74

TO
Whom it concerns

Dear,

I am pleased to refer to Mathieu for the position of Program Manager.

Mathieu was leading an important transformational IT front-office program within Barco in which he excelled in framing project structure and successfully, together with the project team, accomplished the expected delivery.

In doing so, Mathieu demonstrated strong interpersonal skills and earned the admiration and respect of both subordinates and superiors alike. Always displaying a positive attitude, Mathieu has a talent for identifying the best abilities of each person on his team, assigning them tasks at which they usually excel and skilfully motivating them so that they put forth their very best efforts. Mathieu handles stressful situations in a calm and methodical manner and knows instinctively when a member of his team needs a little extra encouragement.

His excellent writing and verbal communication skills enable him, not only to make each team member's task clear, but to provide ongoing written reports to management regarding the progress of each phase of the program.

Yours sincerlery,

Philippe Verlinde
VP, Program Head Software Enterprise
Barco

P 1 / 1

bics

connecting the world,
enabling value

Recommendation letter

Brussels, April 2021

To whom it concerns,

I had the privilege of working with Mathieu as a temporary replacement for a member of my team as Program Manager from June 2020 to April 2021.

Thanks to his communication skills, Mathieu has shown a great facility to integrate into our organisation, despite difficult circumstances due to the lockdown...

Mathieu is very structured and carries out a systematic and meticulous follow-up of the actions identified in his projects. He brings the right people to the table to find solutions, has the conclusions validated and communicates clearly.

On a purely human level, Mathieu is a great person to work with: efficient, flexible and quick... he is able to manage the expectations of demanding personalities and remain professional in all circumstances.

Cédric Carbonnelle
Head of Mobility Solutions Programs
Corporate Programs & Processes (CPP/SPS)
BICS

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Boulevard du Roi Albert II, 27   RPR BRUSSEL   F / +32 2 547 52 12
B-1030 Brussels   IBAN BE62 3751 0297 3461

WWW.BICS.COM

Recommendation letter

Brussels, January 2019

To whom it concerns,

Mathieu Guastella worked in my team in the Architecture, Roadmap & Project Management (ARP) department over the period September 2017 - February 2019 at the Proximus Towers.

Mathieu is a hand-on project manager with strong interest in content of the projects he deals with. He interacts fluently with the different stakeholders and fosters a positive, solution-oriented atmosphere in his teams.

During his mission, Mathieu managed multiple complex projects within the Digital, IT and Telco programs. He took care of all aspects until delivery including Migration, Change Management and Digital Transformation. He contributed largely to the roll-out of Digital & Collaborative Workplace within our company.

I can only recommend Mathieu who will certainly be an asset for any company evolving in the digital world.

Kind regards,

Piet Lemarcq
Domain Manager Project Management | Architecture, Roadmap & Program Management

T +32 2 202 63 01
M +32 475 70 60 00

Bd. du Roi Albert II 27, B-1030 Brussels
www.proximus.be

Brussels, January 2019

Dear Sir or Madam,

The Council of Bars and Law Societies of Europe (CCBE) is a non-profit organisation, representing the European Bars and Lawyers. The CCBE employs a team of 12-15 people who, on a daily basis exchange with the European Institutions, communicate with media and stakeholders, and have to create and produce a lot of material and messages. This requires performing hard- and software, and a reliable ICT infrastructure.

The CCBE has, since 2016, been working with M. Mathieu Guastella who, as an independent IT Consultant, advices us for the modernisation of the IT infrastructure and gives support in terms of maintenance and for the backing up of data.

During this time, M. Guastella demonstrated strong commitment to the CCBE, providing appropriate strategic advices for our digital and IT transformation, facilitating change management and successfully delivering on the various projects in his remit, achieving his missions with creativity, determination and faultless professionalism.

When working with the team, M. Guastella always proved to be an exemplary co-worker, easy to work with – conscientious, approachable and responsive – who rose to the challenges he was faced with and complied with our expectations regarding his role and the objectives of his interventions.

In our view, M. Guastella has definitely the competences, skills and capacities which can be immediately deployed in other professional environments, making him an asset to any organisation. We can therefore recommend him and his services without any reservations.

In case further information would be of assistance, please do not hesitate to contact me.

Best regards,

Philip Buisseret
Secretary General
Council of Bars and Law Societies of Europe (CCBE)

TOYOTA

TOYOTA MOTOR EUROPE NV/SA

Avenue du Bourget 60
B-1140 Brussels - Belgium
T +32 2 745 21 11 - F +32 2 745 20 99

Recommendation letter

Brussels, 31 August 2017

To whom it concerns,

Mathieu Guastella has worked as a contractor via MatchTech International over the period 1 March until 31 August 2017 In the role of Project Manager, Telematics projects.

The position required Mathieu to contribute to the following projects:
- eCall implementation
- Telematics programmes
- Navigation & connected services development

Each of the projects has involved:
- Defining the scope of the project based on end customer needs
- Translating needs into instructions for engineering and IT counterparts
- Creation of the work breakdown structure and responsibility matrix
- Follow-up, monitoring and reporting of projects

During his time devoted to these projects, Mathieu has worked in a challenging, cross-discipline, multicultural environment and has had the opportunity to understand end-to-end processes in the automotive industry.

We may consider Mathieu for potential future projects in the area of app development and connectivity.

If you require any further information or clarification, please do not hesitate to contact me.

Kind regards,

Jean-Jacques Serraf
General Manager,
Business Strategy Division — Connected Car
Toyota Motor Europe

Tel: +32 2 745 21 11 (ext 3358)
jean.jacques.serraf@toyota-europe.com

RPR/RPM 0441 571 714 — Ger. Arr. Brussel / Arr. Jud. Bruxelles

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